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B.B.A. (Part - I) (Semester - II) Examination, April - 2017 PRINCIPLES OF MANAGEMENT (Paper - II) Sub. Code : 22928

Sub. Code: 22928 Day and Date: Thursday, 20 - 04 - 2017 Total Marks: 50 Time: 12.00 noon to 02.00 p.m. Instructions: All the questions are compulsory. 1) Figures to the right indicate full marks. 2) Q1) Define Motivation. Explain the significance of Motivation. [15] OR Define Leadership and explain the functions of leader. **Q2)** Write short answers (any two): [20] Evaluate Mc Gregei's Theory X and Theory Y of motivation. a) Explain Likert's four systems of leadership. b) c) Explain the importance of controlling. Describe the process of planned change d) Q3) Write short notes (any three): [15] Traditional Techniques of controlling a) Concept of controlling b) Need for change c) Refreezing d)

Resistance to change

e)